

Swiss Agency for Development and Cooperation SDC



INTEGRATED WATER RESOURCES MANAGEMENT IN KOSOVO (IWRM-K)

Phase 1 May 2020 - April 2024

Request for Offer 18/2023

Supply of weather monitoring equipment for **UP/FCE**

July 2023

The IWRM-K is a Swiss Agency for Development and Cooperation (SDC) and Government of Kosovo Program,



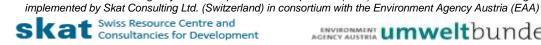








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Key Acronyms/Abbreviations

CEST Central European Summer Time
GTC General Terms and Conditions

IWRM-K Integrated Water Resource Management in Kosovo

RFO Request for Offer

SDC Swiss Agency for Development and Cooperation





1. INVITATION FORM

Integrated Water Resources Management in Kosovo (IWRM-K) Program **DATE: July 26, 2023**

REFERENCE: Supply of weather monitoring

equipment for UP/FCE

Dear Sir / Madam:

The "Integrated Water Resources Management in Kosovo" Program¹ (hereinafter the Program or IWRM-K) kindly invites you to submit your Offer² in EUR (VAT excluded) for **RFO 18/2023** for the **Supply of weather monitoring equipment for UP/FCE.** The offer must be submitted in a sealed envelope **on or before 16:30 CEST on 11 August 2023** to the address below:

Skat Consulting Kosovo, IWRM-K Program
RFO 18/2023 for Supply of weather monitoring equipment for UP/FCE
136 Pashko Vasa Street
Floor I. No.5, Pejton, Pristina, Kosovo
DO NOT OPEN BEFORE 11 August 2023

Alternatively, the offer can be submitted electronically to the following dedicated e-mail address: tender@skat.ch, with the following subject:

RFO 18/2023 for Supply of weather monitoring equipment for UP/FCE

The technical offer must be submitted in one PDF document.

The financial offer (including price schedule) must be submitted in one PDF file as well and encrypted with a password. The financial offer shall be DIGITALLY signed or signed and scanned in the .pdf format. The same submission time as for hard copy offers applies.

Max. size of uploaded files (per document) must not exceed 20 MB

Password for Financial Offer SHALL be provided to IWRM–K only upon conclusion of the deadline and required by e-mail³.

Companies failing to meet these requirements will be disqualified. Your Offer must be valid for a minimum period of 120 days.

In the course of preparing your Offer, it shall remain your responsibility to ensure that it reaches the address above on or before the deadline. Offers that are received after the deadline indicated above, for whatever reason, shall not be considered for evaluation.

¹ The IWRM-K is a Swiss Agency for Development and Cooperation (SDC) and Government of Kosovo Program, implemented by Skat Consulting Ltd. (Switzerland) in consortium with the Environment Agency Austria (EAA). This procurement is organized by Skat Consulting Branch Office in Kosovo.

² Please be guided by the form attached hereto as **Annex 2**, in preparing your Offer.

³ Password protection of a PDF document can be done by using free software, such as Adobe Reader for example. Open the PDF and choose Tools > Protect > Encrypt > Encrypt with Password. Companies that will pass the technical evaluation will be approached by IWRM-K to share the passwords to the financial offers.





Goods proposed shall be reviewed and evaluated based on completeness and compliance of the Offer and responsiveness with the requirements of the RFO and all other annexes providing details of this procurement.

Any discrepancy between the unit price and the total price shall be re-computed by the IWRM-K Program, and the unit price shall prevail, and the total price shall be corrected. If the Service Provider does not accept the final price based on IWRM-K's re-computation and correction of errors, its Offer will be rejected.

No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by IWRM-K after it has received the Offer. At the time of Award of Contract or Purchase Order, IWRM-K reserves the right to vary (increase or decrease) the number of services and/or goods, by up to a maximum of twenty-five percent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any contract that will be issued as a result of this RFO shall be subject to the Terms and Conditions indicated herein. The mere act of submission of an Offer implies that the Service Provider accepts without question the General Terms and Conditions of IWRM-K.

Please be advised that IWRM-K is not bound to accept any Offer, nor award a contract, nor be responsible for any costs associated with a Service Providers preparation and submission of an Offer, regardless of the outcome or the manner of conducting the selection process.

IWRM-K encourages every prospective Service Provider to prevent and avoid conflicts of interest, by disclosing to IWRM-K if you, or any of your affiliates or personnel, were involved in the preparation of the Terms of References, or other requirements, cost estimates, and other information used in this RFO.

Thank you and we look forward to receiving your Offer.





2. DESCRIPTION OF REQUIREMENTS

1	Brief Description of the Required Services	RFO 18/2023 for the Supply of weather monitoring equipment for UP/FCE
2	Deadline for the Submission of Offer	11 August, 16:30 CEST
3	Location of work	Pristina
4	Expected delivery period	100 days upon signing of the contract
5	Target start date	
6	Latest delivery date	
7	Language of the Offer	English
8	Pre-bidding conference	Not Applicable
9	Implementation Schedule indicating breakdown and timing of activities/sub- activities	□ Required ☑ Not Required
10	Names and curriculum vitae of individuals who will be involved in completing the services	☑ Required□ Not Required
11	Currency of Offer	☐ Other currency (if required) ☑ Euro
12	Value Added Tax on Price Offer ⁴	 ☐ must be inclusive of VAT and other applicable indirect taxes ☒ must be exclusive of VAT and other applicable indirect taxes
13	Bid Security	Will not be applied
14	Liquidated Damages	Will be applied at the rate of 2.5 % per week of delay up to 4 weeks. The liquidated damages will be deducted from the final instalment or any other available instrument.
15	Performance Security	Not Required
16	Financial Standing	Not Required
17	Validity Period of Offers (Counting for the last day of submission of quotes)	 □ 60 days □ 90 days ☑ 120 days In exceptional circumstances, IWRM-K may request the Bidder to extend the validity of the Offer beyond what has been initially indicated in this RFO. The Offer shall then confirm the extension in
18	Partial Quotes	writing, without any modification whatsoever on the Offer. Not permitted
10	Tartial Quotes	□ Permitted
19	Joint Venture, Consortium, or Association	Not permitted □ Permitted

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⁴ IWRM-K is VAT exempt in the country and all activities implemented by the Program directly or through contracts are also VAT exempt.





		Instalment	Deliverable	
20	Payment Terms⁵	80%	Upon delivery of agreed goods	
20	r ayment reims	20%	Upon completion of equipment installation and delivery of training to responsible staff	
21	Type of Contract to be Signed		Professional Services – Long Term Agreement of Contract [Contract for goods]	
22	Evaluation Method/Criteria	 ☑ The Contract will be awarded to the lowest price technically qualified offer ☑ Full acceptance of the IWRM-K's Contract Terms and Conditions (GTC). This is a mandatory criterion and cannot be deleted regardless of the nature of the services required. Non-acceptance of the GTC may be grounds for the rejection of the Offer. ☐ Other: 		
23	IWRM-K will award the contract to:		ly one Service Provider e Service Providers, depending on the following	
24	Contract General Terms and Conditions ⁶	Terms and Conditions for contracts		
25	Annexes to this RFO ⁷	 ☑ Annex 1: Schedule of Requirements ☑ Annex 2: Bidder Information ☑ Annex 3: Financial Offer ☑ Annex 4: Evaluation Criteria ☑ Annex 5: Terms and conditions 		
26	Contact for Inquiries (Written inquiries sent by email only) ⁸	Email to: kosovo@skat.ch Any delay in IWRM-K's response shall be not used as a reason for extending the deadline for submission unless IWRM-K determines that such an extension is necessary and communicates a new deadline to the Proposers.		
27	Deadline for Submission of requests for clarification	3 working days before the deadline		
28	Manner of disseminating Supplemental Information to the RFO and responses/ clarifications to queries	By e-mail to the requesting bidder		
29	Conditions for Release of Payment	☑ Written AccRFO requirem☐ Others:	eptance of Goods, based on full compliance with ents	

⁵ IWRM-K's preference is not to pay any amount in advance upon signing of contract. If the Service Provider strictly requires payment in advance, it will be limited only up to 20% of the total price quoted. For any higher percentage, or any amount advanced exceeding \$30,000, IWRM-K shall require the Service Provider to submit a bank guarantee or bank cheque payable to IWRM-K, in the same amount as the payment advanced by IWRM-K to the Service Provider. ⁶ Service Providers are alerted that non-acceptance of the terms of the General Terms and Conditions (GTC) may be grounds for disqualification from this procurement process.

⁷ Where the information is available in the web, a URL for the information may simply be provided.

⁸ This contact person and address is officially designated by IWRM-K. If inquiries are sent to other person/s or address/es, even if they are IWRM-K staff, IWRM-K shall have no obligation to respond nor can IWRM-K confirm that the query was received.





		☑ Annex 2: Bidder Submission Form
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		⊠ Copy of the registration from relevant Registry in the country of origin defining the constitution or legal status, place of registration, and principal place of business; (no translation required)
		☑ Brief company profile and copies of Quality Certificate (e.g., ISO, etc.) and/or other similar certificates, accreditations, awards, and citations received by the Bidder, if any
		☑ Annex 3: Financial Offer and Price Schedule
		☑ Technical description of items: Full detailed including technical and performance characteristics and exact model and country of origin enclose catalogue, if available
31	Documents to be submitted:	☑ Certification or authorization to act as Agent on behalf of the Manufacturer or another authorized Agent, or Power of Attorney, if the bidder is not a manufacturer
		☑ Proof of after-sales service capacity and appropriateness of service network in the form of statement for the availability of after- sales service in a period of 20 days and description of capacity
		☑ Warranty statement for all items listed in the specification
		⊠ Record of at least 3 clients to whom the company has supplied similar equipment
		☑ CVs of key expert in charge for installation: Electrical Engineer, as per the minimum qualification requirements outlined in the evaluation criteria.
		☑ Written statement that the company will provide in person training on handling and maintaining the equipment
32	INCOTERMS:	DDP (Incoterms 2020) - location for delivery of items: Faculty of Civil Engineering, "Agim Ramadani" street, Building of Technical Faculties, no number, Prishtina
33	Other:	IWRM-K retains the right to reduce the quantity of or remove any items subject to this RFO depending on availability of funds, at any time during solicitation and evaluation of the bids.





Annex 1: Schedule of Requirements

Remark: Please note that the given specifications are the minimum requirements that must be met by your Offer. IWRM-K will not accept any specification that is below these requirements. The contract will be awarded to a company that will meet the specifications and offer the lowest price.

Supply of weather monitoring equipment

Technical Specifications (minimum requirements)			Quantity
Item description			quantity
Weather station Sensor	Weather station Sensor Measures: Air temperature, relative humidity, air pressure, wind direction, wind speed, precipitation intensity, precipitation quantity, radiation, lightning strikes Dimensions: θ = 150mm, height 317mm, weight = 1.5kg. Temperature: Principle - NTC. Measuring range 50-60 °C. Accuracy ±2°C. Relative humidity: Principle - Capacitive. Measuring range 0-100%. Accuracy ±2RH. Precipitation intensity: Resolution - 0.1mm/h. Precipitation quantity: Resolution - 0.1mm/h. Air pressure: Principle - MEMS capacitive. Measuring range 300-1200hPa. Accuracy ±0.5hPa General Information Heating: 40VA at 24VDC Protection type housing: IP66 Interface: RS485, 2-wire, half-duplex Operating voltage: 4-32VDC Operating humidity range: 0-100% Operating temperature range: -50-60°C Power Supply to be included.	Piece	7
	Protection case for datalogger, power supply, should be delivered. Mounting solution to be included. Data logger for hydrological and meteorological applications		
Data Logger	Ethernet, USB-Host, USB-Device, RS-232, Satellite, Cellular, Industrial Communication High data availability due to large memory and redundant communication, Multitasking capability for short polling cycles, Communication via TCP/IP, Integrated Web Server, Ultra-low power consumption, Design for harsh environments, Industrial communication IP-Communication	Piece	8





Technical Specifications (minimum requirements)			Quantity
Item description			
	Sensor interface: SDI-12, RS-485 (SDI-12), Modbus RTU, analogue-in (voltage and current), Impulse Input, Status Input Integrated TCP/IP stack HTTP, HTTPS, FTP, SMTP, Socket Communication paths GSM/GPRS/3G, Ethernet/DSL, PPP over landline Power supply: 9 28 V DC (typ. 12 V DC) RAM / NOR / NAND Flash: 4 MB / 8 MB / 256 MB Operating system: RTOS Capacity up to 1,100,000 values Temperature range Operation–40 °C +70 °C Display Graphical: Matrix 122 x 32 pixels		
	Data logger should have also: 4G/3G/2G ext. or int. modem Round antenna LTE & GSM & UMTS modem		
Software	Software for reading, viewing, graphing and exporting the data of the datalogger of the weather sensor. Software shall be in the form of Web application. It shall be installed and configured at University Server, when we will be able to access the data from everywhere, with different roles, administration, user, viewer. Software shall have the ability to add sensors from web application, the number should not be limited too. Software shall be lifetime without time limitation, yearly licenses are not accepted.	Piece	1
Data Communication	2 years data communication and handling incl. M2M data subscription SIM Card from one local network operators	Piece	8
Delivery and Installation	Contractor shall deliver, install and put to work weather sensor, connect it to datalogger, and software. Installation will take place in different cities of Kosovo, list will be provided after contract signature, sensor shall be installed in a roof of a building or in an open area, place will be defined with costumer. (Written statement to be provided)	Lump Sum	1
Training	Contractor shall train the staff of University of Prishtina/Faculty of Civil Engineering for usage, operation, configuration, maintenance and calibration is needed. Also, materials such as manuals and IFU, shall be delivered in electronic and printed format.	Lump Sum	1





The location of premises requiring the supply: University of Prishtina / Faculty of Civil Engineering, "Agim Ramadani" street, Building of Technical Faculties, no number, Prishtina.

In addition to the equipment, the selected vendor is expected to provide installation of the equipment and trial operation, as well as operation and maintenance training for representatives of the beneficiary institution. The requirements for the expertise are outlined in the Annex 4: Evaluation Criteria. The cost for the training shall be expressed separately in the financial offer and can be subject of adjustment/negotiation.





Annex 2: Bidder Submission Form

The legal name of Bidder	
Legal address	
Year of registration	
Bidder's Authorized Representative Information	
Country/ies of operation	
No. of full-time employees	
Quality Assurance Certification ⁹ (e.g. ISO 9000 or Equivalent) (If yes, provide a copy of the valid Certificate):	
Does your Company hold any accreditation such as ISO 14001 related to the environment? (If yes, provide a copy of the valid Certificate):	
Person IWRM-K may contact for requests for clarification during the Offer evaluation	

Bidder's Declaration

Yes	No	
		Requirements and Terms and Conditions: I/We have read and fully understand the RFO. I/we confirm that the Bidder agrees to be bound by them.
		I/We confirm that the Bidder has the necessary capacity, capability, and necessary licenses to fully meet or exceed the requirements and will be available to deliver throughout the relevant Contract period.
		Ethics : In submitting this Quote I/we warrant that the bidder: has not entered into any improper, illegal, collusive, or anti-competitive arrangements with any Competitor; has not directly or indirectly approached any representative of the Buyer (other than the Point of Contact) to lobby or solicit information in relation to the RFO; has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the Buyer.
		Conflict of interest: I/We warrant that the bidder has no actual, potential, or perceived Conflict of Interest in submitting this Quote or entering a Contract to deliver the Requirements. Where a Conflict of Interest arises during the RFO process the bidder will report it immediately to the Procuring Organisation's Point of Contact.

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⁹ The possession of such certification is not a mandatory requirement.





Yes	No	
		Bankruptcy : I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future.
		Offer Validity Period: I/We confirm that this quote, including the price, remains open for acceptance for the Offer Validity.
		I/We understand and recognize that you are not bound to accept any offer you receive, and we certify that the goods offered in our Offer are new and unused.
		By signing this declaration, the signatory below represents warrants and agrees that he/she has been authorized by the Organization/s to make this declaration on its/their behalf.

Signature:	
Name:	Click or tap here to enter text.
Title:	Click or tap here to enter text.
Date:	Click or tap to enter a date.





Annex 3: Financial Offer and Price Schedule

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFO reference:	[Insert RFO Title]		

Offer to Supply Goods Compliant with Technical Specifications and Requirements

Currency of Offer: EUR

Ref	Description/Specification of Goods	Latest Delivery Date	Quantity	Unit Price	Total
1	Supply and installation of weather station sensors				
2	Supply and installation of Data Loggers				
3	Supply of Software				
4	Data Communication				
5	Training				
		•	Total Price		

Note: In addition to the equipment, the selected vendor is expected to provide installation of the equipment and trial operation, as well as operation and maintenance training for representatives of the beneficiary institution. The cost of the installation and trial operation should be included in the price for supply of the equipment. The cost of provision of training for use and maintenance of equipment should be expressed separately in the financial offer and can be subject of adjustment/negotiation.

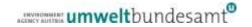
IWRM-K retains the right to reduce the quantity of or remove any item subject to procurement of this RFO based on available budget. The bidders shall quote the price per item as in the technical specification.

We hereby declare that:

- a) All the information and statements made in this Bid are true and we accept that any misrepresentation contained in it may lead to our disqualification;
- b) We have no outstanding bankruptcy or pending litigation or any legal action that could impair our operation as a going concern; and
- c) We do not employ, nor anticipate employing, any person who is or was recently employed by the IWRM-K

We confirm that we have read, understood, and hereby fully accept the Schedule of Requirements and Technical Specifications describing the duties and responsibilities required of us in this RFO, and the General Terms and Conditions.





Compliance with Requirements

	You Responses		
	Yes, we will comply	No, we cannot comply	If you cannot comply, pls. indicate counteroffer
			Click or tap here to enter
Delivery Lead Time			text.
Validity of Offer			Click or tap here to enter text.
Payment terms			Click or tap here to enter text.
Other requirements [pls. specify]			Click or tap here to enter text.

I, the undersigned, certify that I am duly authorized to sign this offer and bind the company below in event that the offer is accepted.					
Exact name and address of the company		Authorized Signature:			
Company NameClick o	r tap here to enter text.				
Address:	Click or tap here to				
enter text.		Date: text.	Click or tap here to enter		
	Click or tap				
here to enter text.		Name: text.	Click or tap here to enter		
Phone No.:	Click or tap here to enter text.	Functional Title of Aut	thorised		
Email Address: Click or tap here to enter text.					
		Signatory: text.	Click or tap here to enter		
		Email Address: Click	or tap here to enter text.		

The Bidder is required to add the Price Schedule as per details provided in the Annex 1: Schedule of Requirements





Annex 4: Evaluation Criteria

The contract will be awarded to the Bidder that meets the criteria based on the pass/fail method and offers the lowest price.

Minimum Requirements	Passed/failed	Status submitted yes/no
For the Company:		
A record of at least 3 clients to whom the company has supplied similar equipment (public institutions, universities and similar)		
For the Expert		
 Minimum bachelor's degree in electrical engineering 		
Record of at least 3 projects in installing similar equipment		

NOTE: Failure to meet any of these requirements is considered grounds for disqualification





Annex 5: Terms and Conditions for Contracts

1. LEGAL STATUS:

The Contractor shall be considered as having the legal status of an independent contractor visà-vis the IWRM-K. The Contractor's personnel and sub-contractors shall not be considered in any respect as being the employees or agents of the IWRM-K. For the purposes of this agreement, the Contractor is defined as a business that agrees to conduct work for the IWRM-K as specified under the terms of a contract. The term "Contract" includes the general terms and conditions set forth in the body of this document (the "Terms and Conditions for Contracts Terms").

2. SOURCE OF INSTRUCTIONS:

The Contractor shall neither seek nor accept instructions from anyone else but the IWRM-K in connection to its services under this contract. The Contractor shall refrain from any action that may adversely affect the IWRM-K and shall fulfill its commitments with the fullest regard to the interests of the IWRM-K.

3. CONTRACTOR'S RESPONSIBILITY FOR EMPLOYEES:

The Contractor shall be responsible for the professional and technical competence of its employees and will select, for work under this Contract, reliable individuals who will perform effectively in the implementation of this Contract, respect the local customs, and conform to a high standard of moral and ethical conduct.

4. ASSIGNMENT:

The Contractor shall not assign, transfer, pledge or make other disposition of this Contract or any part thereof, or any of the Contractor's rights, claims, or obligations under this Contract except with the prior written consent of the IWRM-K.

5. SUB-CONTRACTING:

In the event, the Contractor requires the services of sub-contractors in the course of the implementation of the assignment (unless specified in the Proposal/Offer/Bid), the Contractor shall obtain the prior written approval and clearance of the IWRM-K for all sub-contractors. The approval of IWRM-K of a sub-contractor shall not relieve the Contractor of any of its obligations under this Contract. The terms of any sub-contract shall be subject to and conform to the provisions of this Contract.

6. OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of IWRM-K has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

7. INDEMNIFICATION:

The Contractor shall defend, indemnify and hold harmless, at its own expense, the IWRM-K, its officials, agents, servants, and employees from and against all third-party claims, suits, obligations, causes of action, demands, and all losses, damages, judgments, the liability of any nature or kind, including their costs and expenses, arising out of acts or omissions of the Contractor, or the Contractor's employees, officers, agents or sub-contractors, in the performance of this Contract. This provision shall extend, inter alia, to claims and liability in the nature of





workmen's compensation, products liability, and liability arising out of the use of patented inventions or devices, copyrighted material, or other intellectual property by the Contractor, its employees, officers, agents, servants or sub-contractors. The obligations under this Article do not lapse upon termination of this Contract.

8. INSURANCE AND LIABILITIES TO THIRD PARTIES:

The Contractor shall provide and thereafter maintain all appropriate workmen's compensation insurance, or the equivalent, with respect to its employees to cover claims for personal injury or death in connection with this Contract.

The Contractor shall also provide and thereafter maintain liability insurance in an adequate amount to cover third party claims for death or bodily injury, or loss of or damage to property, arising from or in connection with the provision of services under this Contract or the operation of any vehicles, boats, airplanes or other equipment owned or leased by the Contractor or its agents, servants, employees or sub-contractors performing work or services in connection with this Contract.

9. LIENS:

The Contractor shall not cause or permit any lien, attachment, or other encumbrance by any person to be placed on file or to remain on file in any public office or on file with the IWRM-K against any monies due or to become due for any work done or materials furnished under this Contract, or by reason of any other claim or demand against the Contractor.

10. TITLE TO EQUIPMENT:

Title to any equipment and supplies that may be furnished by IWRM-K shall rest with IWRM-K and any such equipment shall be returned to IWRM-K at the conclusion of this Contract or when no longer needed by the Contractor. Such equipment, when returned to IWRM-K, shall be in the same condition as when delivered to the Contractor, subject to normal wear and tear. The Contractor shall be liable to compensate IWRM-K for equipment determined to be damaged or degraded beyond normal wear and tear.

11. COPYRIGHT, PATENTS, AND OTHER PROPRIETARY RIGHTS:

Except as is otherwise expressly provided in writing in the Contract, the IWRM-K shall be entitled to all intellectual property and other proprietary rights including, but not limited to, patents, copyrights, and trademarks, with regard to products, processes, inventions, ideas, know-how, or documents and other materials which the Contractor has developed for the IWRM-K under the Contract and which bear a direct relation to or are produced or prepared or collected in consequence of, or during the course of, the performance of the contract and the Contractor acknowledges and agrees that such products, documents, and other materials constitute works made for hire for the IWRM-K.

To the extent that any such intellectual property or other proprietary rights consist of any intellectual property or other proprietary rights of the Contractor: (i) that pre-existed the performance by the Contractor of its obligations under the Contract, or (ii) that the Contractor may develop or acquire, or may have developed or acquired, independently of the performance of its obligations under the Contract, the IWRM-K does not and shall not claim any ownership interest thereto, and the Contractor grants to the IWRM-K a perpetual license to use such intellectual property or other proprietary rights solely for the purposes of and in accordance with the requirements of the Contract.





All maps, drawings, photographs, mosaics, plans, reports, estimates, recommendations, documents, and all other data compiled by or received by the Contractor under the Contract shall be the property of the IWRM-K, shall be made available for use or inspection by the IWRM-K at reasonable times and in reasonable places, shall be treated as confidential, and shall be delivered only to IWRM-K authorized officials on completion of work under the Contract.

12. USE OF NAME, EMBLEM, OR OFFICIAL SEAL OF IWRM-K

The Contractor shall not in any manner whatsoever use the name, emblem, or official seal of the IWRM-K in connection with its business or otherwise unless expressly allowed in writing by authorized IWRM-K officials.

13. CONFIDENTIALITY:

Information and data that is considered proprietary by either Party and that are delivered or disclosed by one Party ("Discloser") to the other Party ("Recipient") during the course of performance of the Contract, and that is designated as confidential ("Information"), shall be held in confidence by that Party.

The recipient ("Recipient") of such information shall:

- a) use the same care and discretion to avoid disclosure, publication, or dissemination of the Discloser's Information as it uses with its own similar information that it does not wish to disclose, publish or disseminate; and,
- b) use the Discloser's Information solely for the purpose for which it was disclosed.

Provided that the Recipient has a written agreement with the following persons or entities requiring them to treat the Information confidential in accordance with the Contract, the Recipient may disclose Information to:

- a) any other party with the Discloser's prior written consent; and,
- b) the Recipient's employees, officials, representatives, and agents who have a need to know such information for purposes of performing obligations under the Contract, and employees officials, representatives, and agents of any legal entity that it controls it, or with which it is under common control, who have a need to know such information for purposes of performing obligations under the Contract.

The Contractor may disclose Information to the extent required by law, provided that the Contractor will give the IWRM-K sufficient prior notice of a request for the disclosure of information in order to allow the IWRM-K to have a reasonable opportunity to take protective measures or such other action as may be appropriate before any such disclosure is made.

The IWRM-K may disclose Information to the extent required by national law in Kosovo.

These obligations and restrictions of confidentiality shall be effective during the term of the Contract, including any extension thereof, and, unless otherwise provided in the Contract, shall remain effective following any termination of the Contract.

14. FORCE MAJEURE: OTHER CHANGES IN CONDITIONS

In the event of and as soon as possible after the occurrence of any cause constituting force majeure, the Contractor shall give notice and full particulars in writing to the IWRM-K, of such occurrence or change if the Contractor is thereby rendered unable, wholly or in part, to perform its obligations and meet its responsibilities under this Contract. The Contractor shall also notify the IWRM-K of any other changes in conditions or the occurrence of any event that interferes or threatens to interfere with its performance of this Contract. On receipt of the notice required under this Article, the IWRM-K shall take such action as, in its sole discretion; it considers to be





appropriate or necessary in the circumstances, including the granting to the Contractor of a reasonable extension of time in which to perform its obligations under this Contract.

If the Contractor is rendered permanently unable, wholly, or in part, by reason of force majeure to perform its obligations and meet its responsibilities under this Contract, the IWRM-K shall have the right to suspend or terminate this Contract on the same terms and conditions as are provided for in Article 15, "Termination", except that the period of notice shall be seven (7) days instead of thirty (30) days.

Force majeure means acts of God, war (whether declared or not), invasion, revolution, insurrection, or other acts of a similar nature or force.

15. TERMINATION

Either party may terminate this Contract for cause, in whole or in part, upon thirty (30) days' notice, in writing, to the other party.

IWRM-K reserves the right to terminate without cause this Contract at any time upon 15 days prior written notice to the Contractor, in which case the IWRM-K shall reimburse the Contractor for all reasonable costs incurred by the Contractor prior to receipt of the notice of termination.

In the event of any termination by the IWRM-K no payment shall be due from the IWRM-K to the Contractor except for work and services satisfactorily performed in conformity with the express terms of this Contract.

Should the Contractor be adjudged bankrupt, or be liquidated or become insolvent, or should the Contractor make an assignment for the benefit of its creditors, or should a Receiver be appointed on account of the insolvency of the Contractor, the IWRM-K may, without prejudice to any other right or remedy it may have under the terms of these conditions, terminate this Contract forthwith. The Contractor shall immediately inform the IWRM-K of the occurrence of any of the above events.

16. SETTLEMENT OF DISPUTES

The parties shall use their best efforts to settle amicably any dispute, controversy, or claim arising out of this Contract or the breach, termination, or invalidity thereof. This Contract shall be construed and interpreted and the legal relations created hereby shall be determined in accordance with the laws of the Republic of Kosovo. The parties consent to the exclusive jurisdiction of, and agree that venue lies solely with, the state courts located in the Republic of Kosovo.

17. TAX EXEMPTION

IWRM-K is exempt from all direct taxes, except charges for public utility services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize the IWRM-K's exemption from such taxes, duties, or charges, the Contractor shall immediately consult with the IWRM-K to determine a mutually acceptable procedure.

Accordingly, the Contractor authorizes the IWRM-K to deduct from the Contractor's invoice any amount representing such taxes, duties, or charges, unless the Contractor has consulted with the IWRM-K before the payment thereof and the IWRM-K has, in each instance, specifically authorized the Contractor to pay such taxes, duties or charges under protest. In that event, the Contractor shall provide the IWRM-K with written evidence that payment of such taxes, duties, or charges has been made and appropriately authorized.





18. OBSERVANCE OF THE LAW:

The Contractor shall comply with all laws, ordinances, rules, and regulations bearing upon the performance of its obligations under the terms of this Contract.

19. AUTHORITY TO MODIFY:

Only the IWRM-K Authorized Official possesses the authority to agree on behalf of the IWRM-K to any modification of or change in this Contract, to a waiver of any of its provisions, or any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against the IWRM-K unless provided by an amendment to this Contract signed by the Contractor and jointly by the IWRM-K.